

FINANCIAL READINESS SERVICES AVAILABLE

Army Emergency Relief (AER)

AER plays a unique and important role in helping the Army “Take Care of its Own.” AER provides financial assistance to Soldiers (active & retired) and their Families during periods of valid emergencies.

Budget Counseling

Certified financial counselors assist clients in developing a realistic personal budget and provide record keeping tips.

Family Subsistence Supplemental Allowance (FSSA)

FSSA is a program to increase the Service member’s Basic Allowance for Subsistence (BAS). ACS counselors pre-screen clients to determine if the family qualifies for FSSA.

Food Voucher

The emergency food voucher (made payable to the commissary) is intended to assist active duty and retired military families with food in an emergency, not to exceed 3 days.

Financial Statements

Information, depicting the financial status of a client, in the form of an income and expense statement can be provided.

Debt Management Program

Team up with Incharge Debt Solutions and let them:

- Work with your creditors to lower interest rates and payments
- Consolidate your payments into one monthly payment
- Stop collections calls
- Help you become debt free 3-5 years

Consumer Affairs and Complaint Resolution

Have your consumer rights been violated? Is so, the financial counselors at ACS can assist you. When filing a complaint bring all relevant and supporting documentation, i.e. warranties, bill of sale, correspondence with merchant, etc.

Baby Center Referral

After a financial budget is completed, financial counselors can refer you to the baby center for an emergency supply of diapers, formula, baby wipes, baby food, etc.

Monthly financial readiness classes schedule:

Third Tuesday of the month

- Budget/Checking Account Management Class
- 0900-1100

Third Wednesday of the month

- AER Commanders Referral Course
- 0900-1000

Every Monday of the month

- Mandatory First Termers Financial Readiness Training
- 0900-1630

***Call (337) 531-1957 to register for classes**

Call (337) 531-1957/1958 to find out more information about our services or to schedule a financial readiness class for your unit or next FRG meeting.

**Specialty financial education classes
are available upon request.**

- Banking and Financial Services
- Car Buying Strategies
- Consumer Awareness
- Credit Management
- Financial Planning for Deployments
- Home Buying
- Military Pay Issues
- Money and the Move
- Paying for College
- Planning for Your Retirement
- Raising Financially Fit Kids
- Renting
- The Survivor Benefits Plan
- Thrift Savings Plan
- Your Insurance Needs

Directorate of Family and Morale,
Welfare and Recreation



**ARMY
COMMUNITY
SERVICE**

**Financial Readiness
Program**



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